

Action Required

Outage

For Your Awareness

Outage Notification

Subject: Interruption to your %app% application

Starting at 6:00pm EST 5/20/16, the %app% will experience diminished capacity due to a scheduled event. This work is expected to be complete by the morning of 5/21/16.

Please note:

- Your application will be unavailable during the 48-hour migration window.
- There will be additional communications from the project team during the migration event.
- The event bridge will open 1 hour prior to the event
- Application owners will be required to perform testing and confirm access during the migration window.

Impact to Colleagues

Starting at 6:00pm EST 5/20/16, %app% will experience diminished capacity due to a scheduled event.

Estimated Timeline

05:00 PM PST	Event Bridge open
06:00 PM PST	Event Kickoff/Final Go-No-GO
06:05 PM PST	Application shutdown Begins
08:00 PM PST	Server Shutdown begins/server unracking
08:30 PM PST	Physical Relocation Begins
10:00 PM PST	Server Shutdown Complete
11:30 PM PST	All servers unracked and packed
01:30 AM PST	Transport complete Reracking begins
06:00 AM PST	Rerack and Cabling complete
08:00 AM PST	Servers Powered on
10:00 AM PST	Application Startup complete
11:00 AM PST	Application testing started
08:00 PM PST	Application Signoff
09:00 PM PST	Event Signoff/Bridge Closure

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Event Bridge

<webex link>

Event Lead

<Name> <Phone Number> <Email>

Event Escalation

<Name> <Phone Number> <Email>

For any questions on the above please contact <Name> via email at <email>

For any issues following this maintenance, please xxxxxxxxxxxx

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